



BAFS Neighborly Policy

BAFS policy aims to promote food security in our community while fostering positive relationships and attitudes among community members. This policy can be summarized simply as ***Be neighborly:***

- ***Take enough for your family; leave enough for your neighbors.***

BAFS expects shoppers to consider the needs of their neighbors in addition to their own while shopping. This policy aims to minimize the need to impose restrictions on food access for individuals and families facing food insecurity.

- ***Treat all people with respect and dignity.***

BAFS expects everyone who uses our services to treat each other and all BAFS volunteers with respect. This includes, but is not limited to, providing accurate information upon check-in, since BAFS relies on this anonymized information to secure funding, manage inventory, and sustain our operations.

- ***Insist on safety and security.***

BAFS is committed to tackling food security challenges, fostering a safe and respectful environment within the food shelf, safeguarding the well-being of our volunteers and patrons at all times, and encouraging a culture of respect in all interactions.

- ***Help and connect.***

BAFS is committed to helping without hesitation, either through direct support or referral to other resources. Visitors from outside the BAFS service area are considered guests of BAFS. *They may access BAFS resources if they first fill out an Out-of-Service-Area Registration Form.*

In the event of a policy violation by an individual or household, BAFS will immediately take corrective measures. If corrective measures are violated, BAFS may restrict or bar the offender(s) from the food shelf for a set period of time.

Please note: *Our neighbors who suffer from substance abuse disorder and are enrolled in a rehabilitation program are protected against discrimination under the Americans with Disabilities Act. If you have substance abuse disorder and believe you have been unfairly barred from BAFS for that reason, you must show proof of treatment in order to restore your supported status with BAFS. While we are committed to helping you on your path to recovery by alleviating your food insecurity, we also remain committed to ensuring the safety of our staff and customers, whether they are at the food shelf or out in our communities on food shelf business.*